

5C's Series

Cloud Migration: Solving for Growth with Containers & DevOps on AWS

How LendingHome Built Scale, Control & Agility



 #5CsDevOps

5 C's That Changed the Future

CI, CD, Containers, Cloud & Culture

Case studies in creating sustainable systems that empower the business to deliver innovation faster, with predictability.

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Cloud Migration: Solving for Growth with Containers & DevOps on AWS



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Solutions Architect



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CEO & Co-founder



LendingHome

Using the power of technology and human ingenuity, we're reimagining the mortgage process from the ground-up to create a seamless and transparent process for homebuyers, real estate professionals, and investors.



Accomplishments

- Mortgage loans funded: \$2B+
- Homes financed: 10,000+
- Principal returned: \$1.3B+
- Equity financing raised: \$165MM+

Past State 2016-2017

- **Replacing CloudFlare - 2016**
 - Biggest contributor to downtime (2016)
 - DNS, CDN, WAF
 - Leap Second Bug
- **Moving out of Heroku - 2017**
 - Biggest contributor to downtime was Heroku routing mesh - H10 errors (2017)
 - All data on Heroku stored on US East 1 (single region)



Challenges



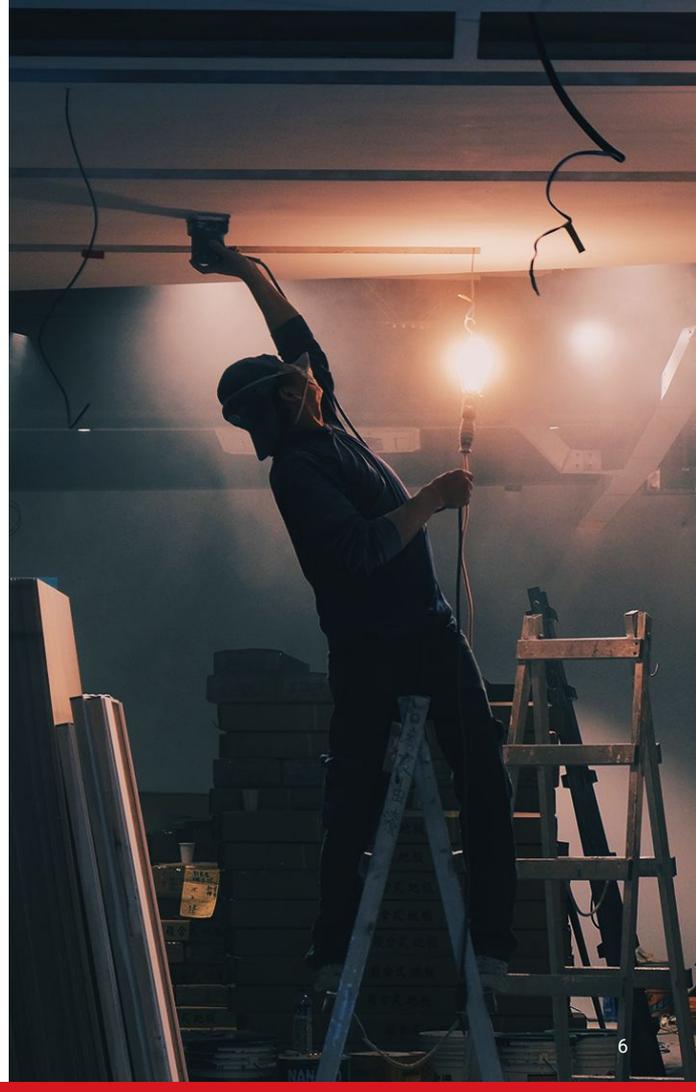
Downtime

- Impacting user experience, internal SLAs (loan originators, analysts), operations



Black box (with Heroku)

- H10 errors (in routing mesh), issues inside the black box
- Trading abstraction for control & flexibility



Challenges



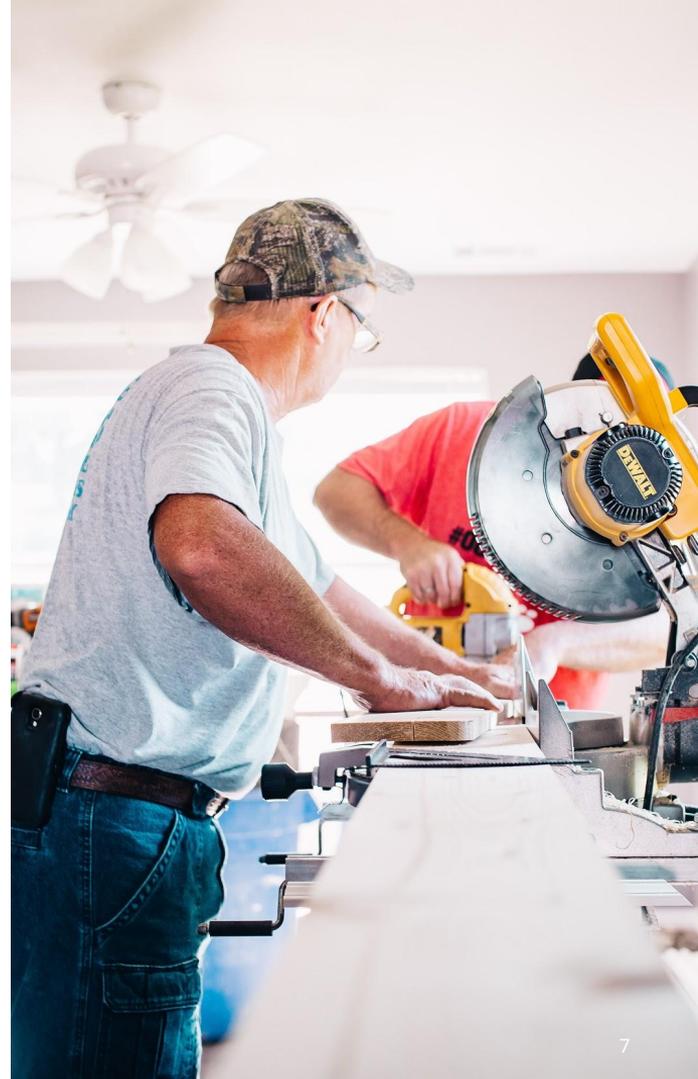
Regulatory & Audit compliance

- How to answer, “Where is the second data center?”
- Heroku could only be in US East (using public spaces)



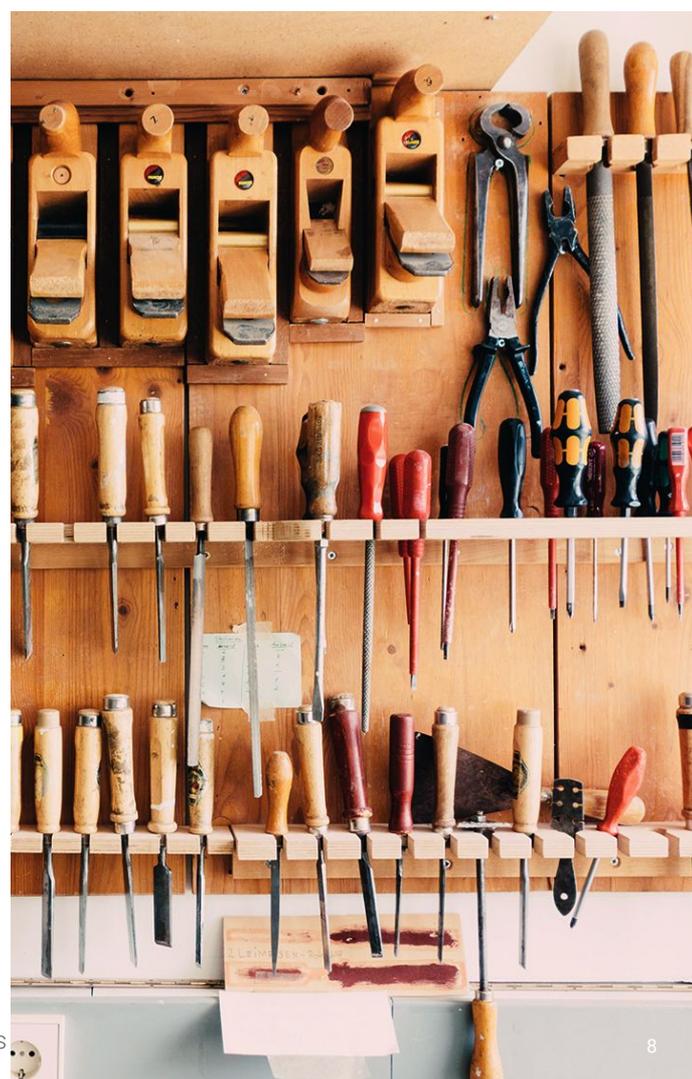
Security

- Inability to prevent databases or applications from being exposed to the Internet
- No granular access to third-party service add-ons (e.g., New Relic)



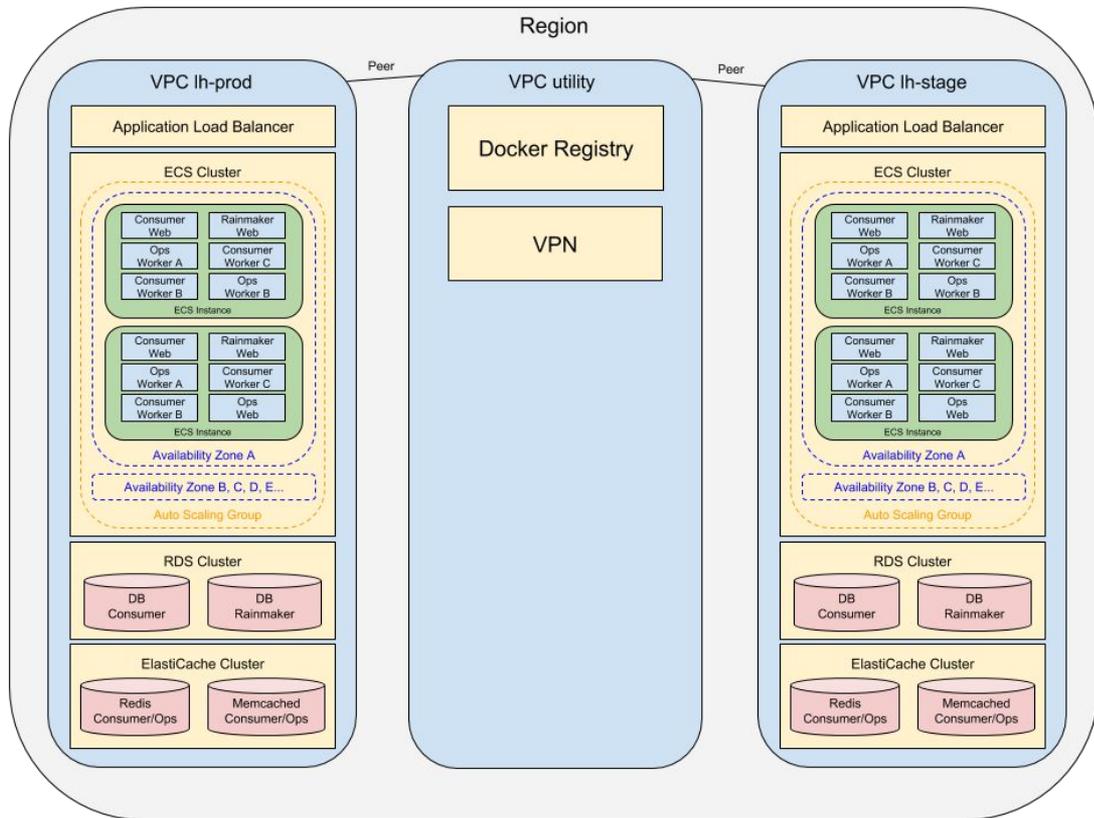
Solution Functional Building Blocks

- VPN
- VPC peering
- Containerization (ECS) - building the DevOps layer
- Automated CI/CD pipeline (Buildkite)
- DNS Made Easy (primary), easyDNS (secondary)
- Amazon CloudFront CDN
- AWS Web Application Firewall (WAF)
- AWS Lambda
- AWS CloudFormation, with our own CLI
- Amazon ElastiCache
- AWS Application Load Balancer
- Amazon Aurora

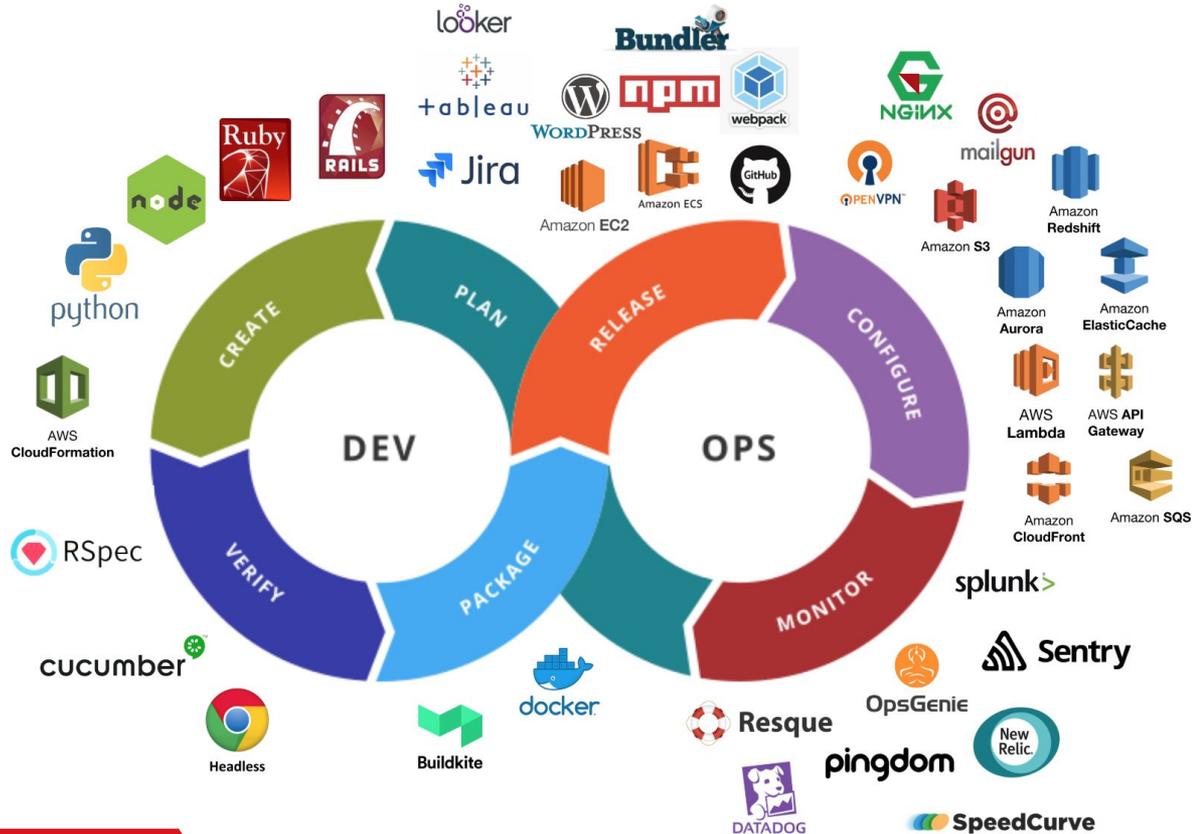


Solution Architecture

- VPC is environment boundary
- Single ECS cluster per VPC
- Shared services VPC topology
- Each cluster has at least a root variant
- Each variant:
 - Has 6 applications currently
 - Comprised of 35 services
- Largest cluster:
 - 25 variants
 - 847 services (not all scaled up)
 - 470 tasks
 - 60 ECS hosts - m4.xlarge



Solution Tools & Services

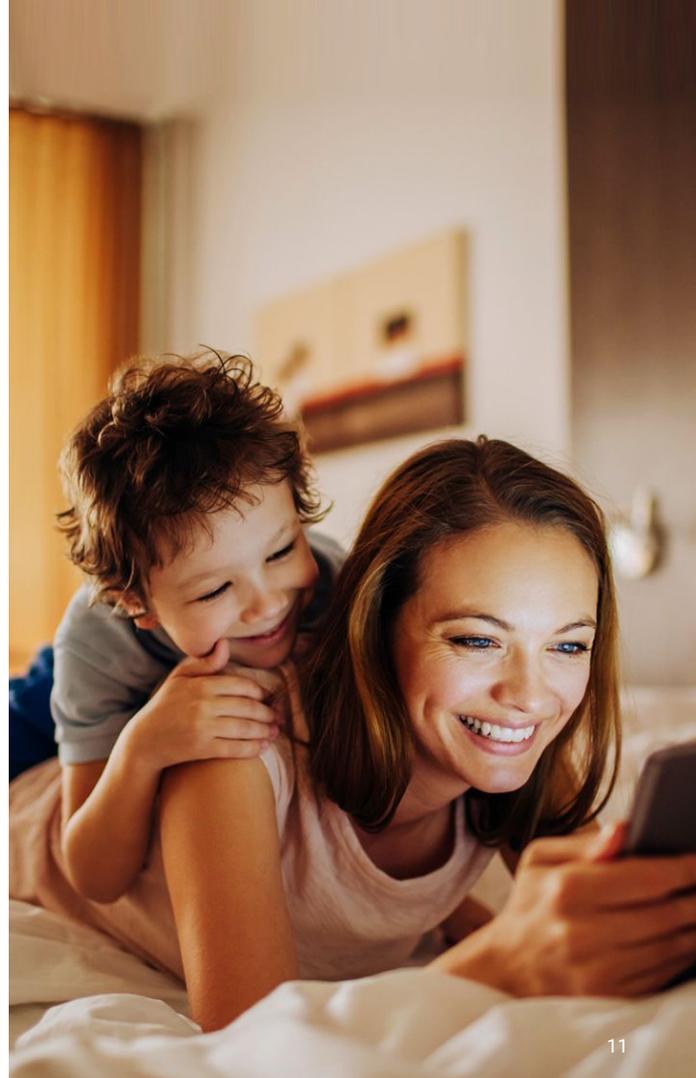


AWS Services

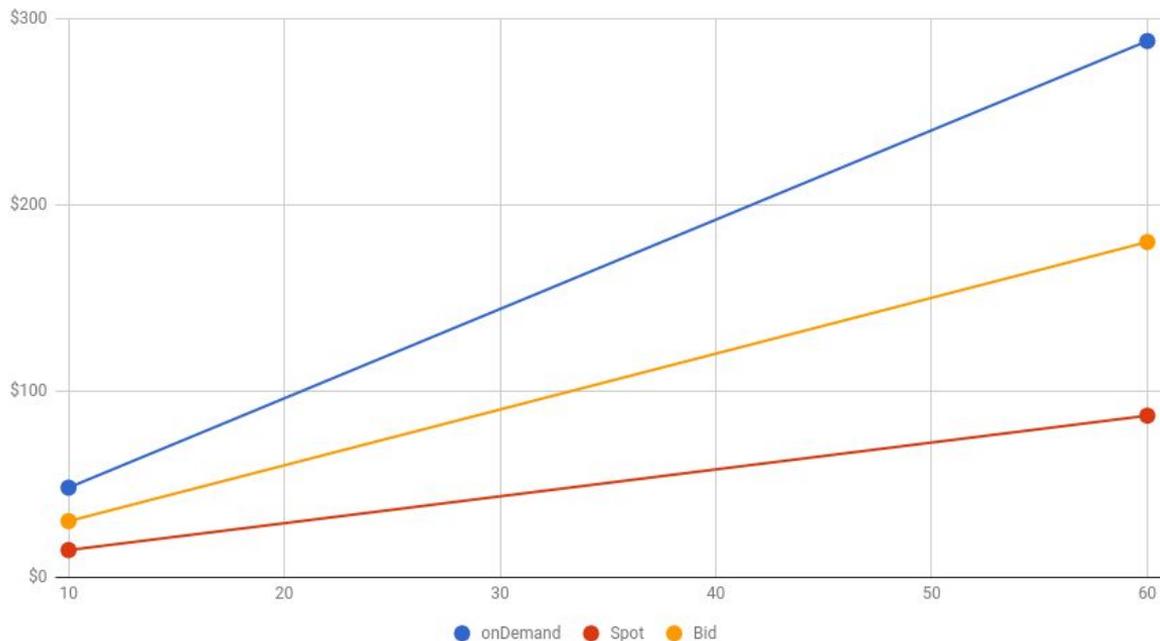
- Amazon Aurora
- Amazon API Gateway
- Amazon CloudFront
- AWS CloudFormation
- Amazon ECS
- Amazon EC2
- Amazon ElastiCache
- Amazon Redshift
- Amazon S3
- Amazon SQS

Spot Instances

- **Works well**
 - Testing environment async workers to reduce cost
 - CI/CD - 100's of instances - saving \$\$
- **Less well for web app servers (where ECS set at 0)**



Daily Price Comparison m4.xlarge



- Scales: 10 - 60 instances
- Max. willing to pay price: \$0.125/h
- Daily savings: \$33 - \$201, depending on scaling events

Results



Uptime

- Production - virtually no downtime attributed to infrastructure since migration



Modular infrastructure

- Flexibility to mix & match best-of-breed



Reduced cost

- Leveraging Spot Instances



Results *(cont.)*



Performance

- **The Power of Aurora**

- Aurora versions of PSQL & MySQL up to 3.5x faster performance vs. standard versions

- **SpeedIndex**

- Before: 3.11s
- After: 2.92s



Improved security

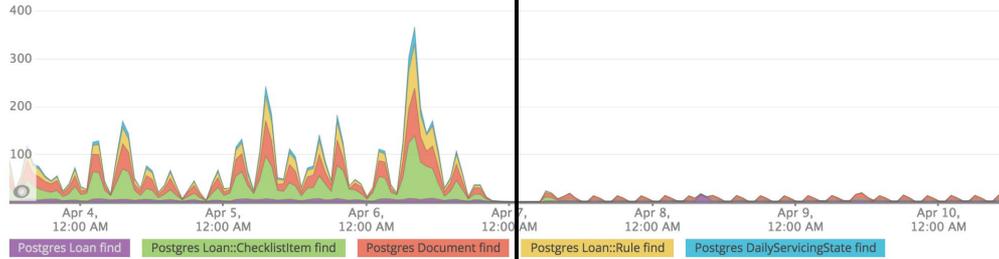
- Infrastructure set up following industry best practices with security built into the automation
- Moved private apps & DB servers behind VPN



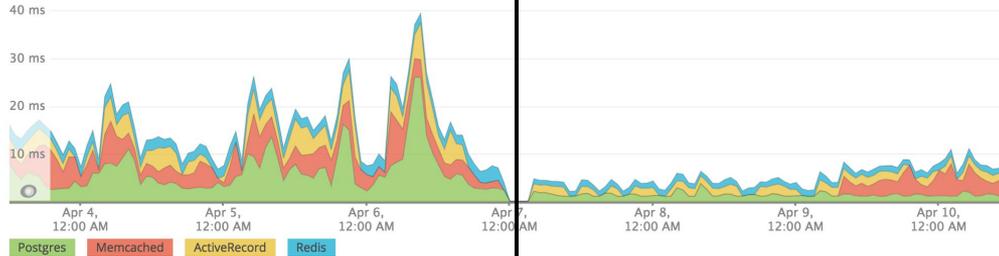
Performance

All databases overview

Top database operations by time consumed



Top database operations by query time

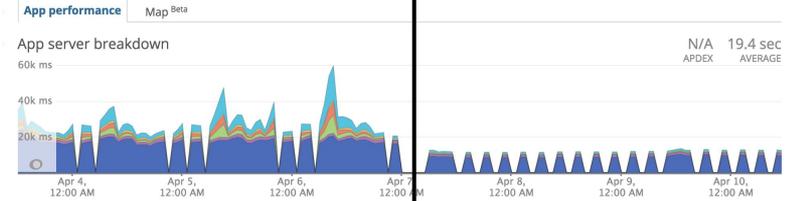


Before

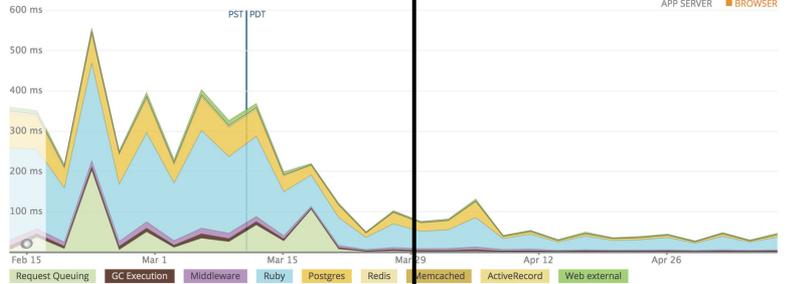
After

ProductCalculationServiceNonUniqueJob/perform

Track as key transaction



Web transactions time



Before

After

Lessons Learned

- **Limits, limits, limits**
- **Black box vs. Control**
 - Not like coming out of any other data center ... Heroku does so much for you
 - So we needed to build a DevOps layer on AWS
- **Visibility/monitoring**
 - Loss of Logentries and Librato
 - Added Datadog, Splunk
- **Limitations of Database Migration Service (DMS)**
 - Moving data is a big part of the migration from Heroku to AWS
 - RDS Postgres jsonb and hstore limits
 - Needed cooperation from Heroku for administrative changes

Lessons Learned *(cont.)*

- **Create support infrastructure**
- **Write your own scripts - bridging the gap for all tools**
- **CloudFormation-Lambda framework - used API to call Lambdas (DNS, IP plan)**
- **Segment/segregate CloudFormation templates - no monoliths *(see slide)***
- **Comprehensive IP plan - ability to summarize *(see slide)***
- **Naming Convention Policy including abbreviation rules - stick to it religiously *(see slide)***

Segmenting AWS CloudFormation Scripts

1. Stack

- Network
 - VPC, Subnets, Gateways, NAT's, Peering, CDN
- ECS
- EFS
- WAF

2. Application

- ALB
- DNS
- Databases
 - RDS
 - ElastiCache

3. Variant

- Environment variables
- DNS
- Listeners
- Roles

4. Deployment

- Service
- Tasks
- Outputs are collected at each level and fed into the next level as CloudFormation parameters via our CLI

Comprehensive IP Plan

- Summarizable routes by blocks based on type and location
- Allow space for merger and acquisitions
- Using the Corporate VPN only gets you into Corporate resources
- Using the Production VPN only gets you into Production resources
- Nothing from our infrastructure shall prevent a capable VPN from connecting to both the corporate and production VPNs at the same time
- There are expected to be primary and secondary allocations of each type for a location
- Design VPC's for subnets for at least 4 AZ's
- Allow space for non-AWS use
- Prefer to avoid 192.168 because it is used in consumer routers
- Prefer to avoid 172.16 because some ISP's are now using it

A	B	C	D
Company (10)	Usage	Silo (11)	Usage
10.0.0.0/10	Lendinghome	10.0.0.0/11	Corp
		10.32.0.0/11	Production
10.64.0.0/10	Unused	10.64.0.0/11	Unused
		10.96.0.0/11	Unused
10.128.0.0/10	Unused	10.128.0.0/11	Unused
		10.160.0.0/11	Unused
10.192.0.0/10	Unused	10.192.0.0/11	Unused
		10.224.0.0/11	Unused

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Silo (11)	Usage	Location (14)	Usage	Region (16)	Usage	Project (22)	Usage	AZ (25)	Usage	Visibility (26)	Usage	Subnet Name	Hosts	
10.32.0.0/11	Production	10.32.0.0/14												
		10.36.0.0/14	AWS-US	10.36.0.0/16	us-east-1	10.36.0.0/22								
						10.36.4.0/22	utility	10.36.4.0/25	us-east-1a	10.36.4.0/26	Public	utility-us-east-1a-public	62	
							utility		us-east-1a	10.36.4.64/26	Private	utility-us-east-1a-private	62	
							utility	10.36.4.128/25	us-east-1b	10.36.4.128/26	Public	utility-us-east-1b-public	62	
							utility		us-east-1b	10.36.4.192/26	Private	utility-us-east-1b-private	62	
							utility	10.36.5.0/25	us-east-1c	10.36.5.0/26	Public	utility-us-east-1c-public	62	
							utility		us-east-1c	10.36.5.64/26	Private	utility-us-east-1c-private	62	
							utility	10.36.5.128/25	us-east-1d	10.36.5.128/26	Public	utility-us-east-1d-public	62	
							utility		us-east-1d	10.36.5.192/26	Private	utility-us-east-1d-private	62	
							utility	10.36.6.0/25	us-east-1e	10.36.6.0/26	Public	utility-us-east-1e-public	62	
							utility		us-east-1e	10.36.6.64/26	Private	utility-us-east-1e-private	62	
							utility	10.36.6.128/25						
							utility	10.36.7.0/25						
							utility	10.36.7.128/25						
						10.36.8.0/22								
						10.36.12.0/22	lh-prod	10.36.12.0/25	us-east-1a	10.36.12.0/26	Public	lh-prod-us-east-1a-public	62	

Naming Convention Policy

Limits

- Security group: up to 255 characters in length
- ELB: cannot be longer than 32 characters
- Role: cannot exceed 64 characters
- ECS service: cannot exceed 32 ASCII characters
- CloudFormation:
 - Maximum size of each mapping name. 255 characters
 - Maximum size of an output name 255 characters
 - Maximum size of a parameter name 255 characters
 - Maximum size of a resource name 255 characters
- RDS
 - Postgres
 - You can't use "admin" for the DB user

Small Excerpt:

- The focus of the rules are of and about the "application"
- The service name and any modifiers (stage | prod) should be abbreviated if it is over 15 combined characters
- The VPC name must be omitted from underlying services
- The name style for multi-words must be applied in this order and only move onto the next style if the context demands it
 - dasherized
 - lh-stage-consumer
 - underscored
 - lh_stage_consumer
 - CamelCased
 - LHStageConsumer
- Unless it is REQUIRED for disambiguation omit the object type from names
 - good for a security group
 - vpn-ldap
 - bad for a security group
 - vpn-ldap-sg

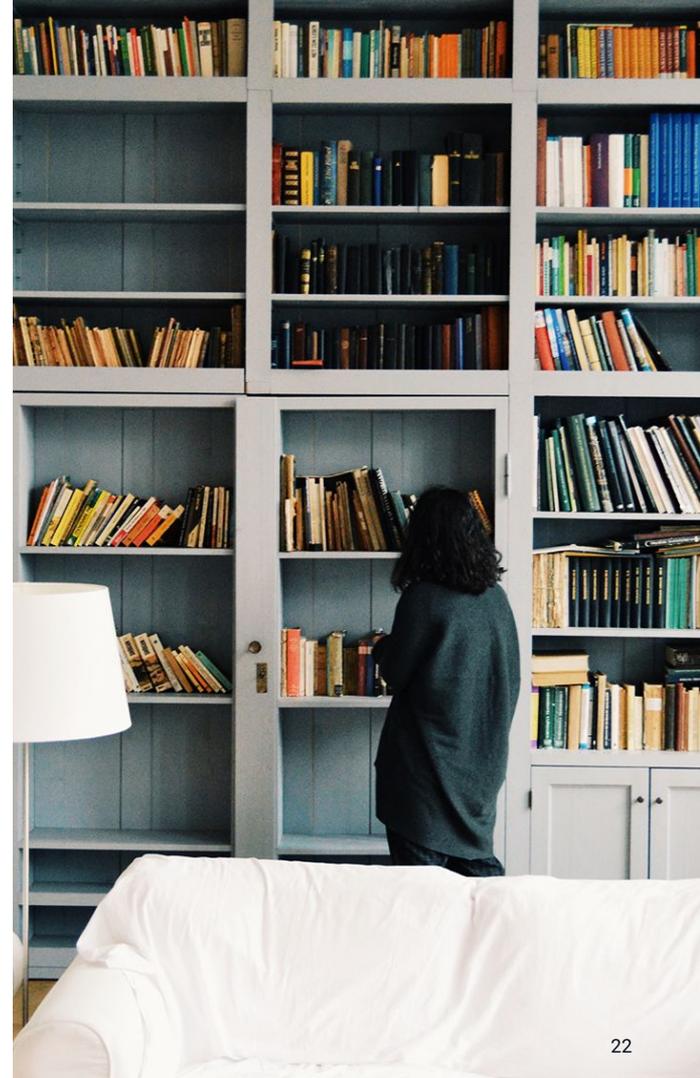
What's Next?

- Regional replication (Amazon Aurora Postgres)
- Passive second region
- Replace visibility with Splunk, Datadog
- Right-sizing count & size of containers for cost optimization
 - If you can keep container-to-ECS-instance cost the same then going with larger ECS instances is advantageous with vendors like New Relic who license by host and ignore containers
- Reserved Instances



Resources

- Route Summarization
 - http://www.cisco.com/c/dam/en/us/solutions/collateral/enterprise/design-zone-smart-business-architecture/sba_ipAddr_dg.pdf
- Jodies IP Subnet Calculator
 - <http://jodies.de/ipcalc>
- Google IP Functions
 - <https://docs.google.com/document/d/18uB0CBs37WOe1C-em5Rae6Hu8y5rUOvrMo2MoOyVIG4/edit>
- Top 13 Amazon Virtual Private Cloud (VPC) Best Practices
 - <http://cloudacademy.com/blog/top-13-amazon-virtual-private-cloud-best-practices/>
- AWS VPC configuration: 5 kick-yourself mistakes
 - <http://cloudacademy.com/blog/aws-vpc-configuration-five-kick-yourself-mistakes/>
- Invalid VPC Peering Connection Configurations
 - <http://docs.aws.amazon.com/AmazonVPC/latest/PeeringGuide/invalid-peering-configurations.html>
- Tail Stack Events
 - <https://www.npmjs.com/package/tail-stack-events>



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